



2019 TOYOTA AFL GRAND FINAL ACCESSIBLE SEAT TICKETING INFORMATION

HOW TO REGISTER FOR THE 2019 TOYOTA AFL GRAND FINAL

To register for a Grand Final ticket you will need your membership barcode number and any barcode number of members you wish to attend with. Members who wish to attend together must register in a group providing all membership barcode numbers in one transaction, using one credit card. A limit of eight (8) barcodes per transaction applies. Each member barcode will be charged a \$5.00 non-refundable fee at time of registration to cover administration costs.

REGISTRATION FORM GUIDE & INFORMATION

1. Complete the personal details section, including email address for notification of ballot outcome. The member listed at the top of the form should be the member whose credit card details are listed for payment of the tickets.
2. List all members wishing to attend together as a group, including name and barcode number. A limit of eight (8) tickets per transaction applies.
*Members wishing to attend together must apply for tickets as a group on **one form, using one credit card**. You are required to list a member barcode for each member registering e.g. if registering for five (5) tickets you will need five (5) member barcodes. Members should be aware that registrations with more than one ticket are 'one in all in' or 'one out all out' as group registrations will not be split.*
3. For each member listed please indicate the type of ticket required. If a member requires a reserved seat, place a tick in the Reserved Seat column. If member requires a wheelchair space, place a tick in the 'Wheelchair Space' column. You should tick **only one** box, a reserved seat or a wheelchair space for each member.
4. If you hold a valid Companion Card and require a companion ticket, in the 'Do you require a companion ticket?' column, please tick the corresponding box for each member. If you tick 'yes', you need to write the Companion Card number in the corresponding column. This information should be listed on the same line as your membership barcode number and 'type of seat required', in order to make it clear which member requires the carer.

If you hold a Companion Membership please **do not** list this barcode number on the form. Your own membership barcode number, the barcode numbers of any other members in your group and the Companion Card number/s are the only numbers that are required. **As the AFL is a National affiliate of the Companion Card program, you only need to pay for each member's ticket – the companion ticket is at no charge.**

5. Please ensure to carefully tally the number of tickets you require including **reserved seats, wheelchair spaces and companion tickets**. The 'Total Number of Patrons attending' listed on your registration form will equal the total number of Grand Final tickets that will be issued for your request if successful in the ballot.
6. Check the 'I will accept Standing Room tickets' box on the registration form, if you will accept Standing Room tickets if all reserved seating has been allocated when your registration is next to be processed. **Please do not select this option if you are unable to stand for the full duration of the game.**
If you don't check the 'I will accept Standing Room tickets' box on the registration form, you may not be successful in the ballot if all reserved seating has been allocated and only Standing Room tickets are remaining when your registration is next to be processed.
7. Enter any specific seating requirements that Ticketek may need to refer to when allocating your Grand Final tickets (should you be successful in the ballot).
8. Add the credit card details (belonging to the member listed at the top of the form) for payment of the Grand Final tickets, should your registration be successful.

The credit card must have sufficient funds to potentially pay for Category 1 tickets plus the registration fee for each member registered. The member who holds the credit card included for payment will be required to collect the Grand Final tickets on behalf of the group.

2019 TOYOTA AFL GRAND FINAL TICKET PRICES

Price Category	Adult	Concession
Category 1	\$422.00	\$359.00
Category 2	\$412.00	\$350.00
Category 3	\$381.00	\$324.00
Category 4	\$350.00	\$298.00
Category 5	\$309.00	\$263.00
Category 6	\$258.00	\$219.00
Category 7	\$185.00	\$157.00
Restricted View/Standing	\$155.00	\$132.00

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THE REGISTRATION PROCEDURE

Members that require a wheelchair space or accessible seats and their respective companions may enjoy locations that are dispersed throughout the venue in numerous price categories. Tickets will be allocated via ballot on a next best available basis, and therefore members can receive a Category 1-7 Reserved Seat, Restricted View seat or Standing Room* ticket. (*depending on which ticket option was selected on the registration form.)

A random ballot of all registrations in each priority group will be carried out by Ticketek should Richmond Football Club qualify for the 2019 Toyota AFL Grand Final to determine the order of allocating tickets. For Priority Group 2 and 3 members, this will decide a) who is successful, and b) the order in which tickets will be allocated.

Adult members may only purchase tickets at Adult prices and Concession and Junior members may only purchase at the Concession price. There is no junior price for the 2019 Toyota AFL Grand Final.

Members wishing to attend together must register their group on one form, in one transaction using one credit card (Visa, Mastercard, Amex, Diners). There is a maximum of eight (8) tickets per transaction and members should be aware that registrations with more than one ticket are 'one in all in' or 'one out all out'; group registrations will not be split.

As the AFL is a National affiliate of the Companion Card program you only need to pay for each member's ticket - the companion ticket is at no charge.

A confirmation email for your ballot registration will be sent to the member whose contact details are listed on the top of the form to advise the Ticketek Customer ID. Please ensure you keep your Ticketek Customer ID in a safe place, as you will use this number to check if you were successful or unsuccessful in the ballot (see below for further information)

YOUR TICKETEK CUSTOMER ID

IF RICHMOND QUALIFIES FOR THE GRAND FINAL

Members who are successful in obtaining a 2019 Toyota AFL Grand Final ticket will automatically be charged for tickets once it has been confirmed that Richmond Football Club will participate in the 2019 Toyota AFL Grand Final. Members who were successful in the ballot will have their credit card charged on either September 21 or September 22.

Please ensure that you have enough funds for all tickets on your nominated card. There will be no follow up on any rejected credit cards once the ballot has been run. If your credit card fails to process, your tickets will be reallocated to eligible member/s. If you need to change your credit card details prior to the ballot, you can do so up until 11am EST, Friday September 20 by contacting Ticketek on 132 849. Note: You cannot update your credit card via your My Ticketek account online.

Members can log onto the Ticketek website or Richmond website from 9am EST Monday September 23 to see if they were successful or unsuccessful in the ballot by checking for their Ticketek Customer ID. Email notification will also be sent to successful and unsuccessful members by the Club on Monday September 23.

Tickets for successful members will be available for collection from all Victorian and selected interstate Ticketek outlets from 9am EST Tuesday September 24. Alternatively, Grand Final tickets can be collected from the Ticketek box office at the MCG (Gate 3B) on Grand Final Day. Please note that only the credit card holder may collect the tickets and must present photo ID, the credit card used to purchase the tickets and the Ticketek Customer ID. It is highly recommended that the credit card holder collects their tickets prior to Grand Final Day. 2019 Toyota AFL Grand Final tickets will not be posted

IF RICHMOND DOES NOT QUALIFY FOR THE GRAND FINAL

Members will not be charged for tickets however the \$5.00 registration fee (per member) will be retained to cover administration costs incurred.



ON-SELLING OF 2019 TOYOTA AFL GRAND FINAL TICKETS

Under the Major Sporting Events Act 2009 (VIC) it is illegal to on-sell or advertise for resale AFL Grand Final tickets at a premium or as part of a package, unless the seller is authorised in writing by the AFL.

Please ensure you complete the attached form with your credit card details (no other method of payment can be accepted) and return to the Club no later than **5pm EST Friday September 6, 2019.**

If you have any further queries regarding the Grand Final registration process, please contact the Richmond Membership team on **1300 742 466.**